



Hotel Housekeeping, Made Transparent

Trusted housekeeping services for UK hotels, backed by 30+ years of experience, people-first delivery and real time operational transparency and focus on service excellence.



30+

years experience



100+

hotels supported



3,762,322

rooms cleaned in 2025



A Modern housekeeping partner for hotels across the UK





Who We Are

P&P is a specialist housekeeping partner for hotels across the UK. We support hotels to maintain and improve standards, improve room readiness and reduce operational pressure through managed housekeeping services



30+

Years in hospitality support



100+

Hotels currently supported



Trusted by
Respected Hotels
Across the UK



People, process
and technology
working together



We manage recruitment, supervision, payroll and day-to-day housekeeping operations, helping hotels stay focused on guest experience.





Operational Challenges **We Solve**

Hotels need rooms ready on time, consistent standards and clear communication across teams. P&P helps reduce pressure through fully managed housekeeping operations and innovation.



Improve room readiness



Labour shortages and rota pressure



Inconsistent cleaning standards



Limited visibility for GMs and front office

What this means for your hotel



Better room turnaround



Efficient Information Sharing



Fewer missed defects



More time to focus on guests



PP Technology and Transparency



Live room status:
ready to sell, dirty,
cleaning in progress



Track who cleaned
each room and which
supervisor checked it



Log lost and found
items



Raise and assign
maintenance issues



Front office requests
with time-stamped
tracking



Audit reports and
operational minutes
for hotel
management

Integration ready with system such as SAP, Opera, Opera Cloud, OnQ, Seekda, HotelKey, Guestline, PEP, REZLYNX and Planet





Our People Standards and Training



01

Recruitment
and
onboarding



02

Site –
specific
training and
brand
standards



03

Supervisor
checks and
quality
control



04

Career
development
and
progression



05

Wellbeing,
engagement
and
recognition

WE CARE

Wellbeing • Education • Commitment • Awareness • Respect • Engagement



We invest in our people so you can be assured that our team is an extension of your team and are accountable, engaged and committed to doing everything they can to impact overall Guest experience.





3,762,322

Hotel rooms cleaned in 2025



30+

years experience



100+

hotels supported



UK & NI

hotel operation

Trusted by leading hotel groups including



Delivering reliable, consistent housekeeping support at scale across the UK & NI hotel sectors





Our ESG Pledge

Environmental Responsibility

Eco-certified product, water and energy reduction

Sustainable Supply Chain

Ethical suppliers, recyclable packaging, responsible sourcing

Carbon Reduction

Route optimisation, efficient staffing, lower emission operation

People First

Fair wages, safe conditions, equal opportunity and inclusion

Training & Wellbeing

Skill development, wellbeing support and service consistency

Ethical Business

Integrity, transparency, governance and compliance

Partnership for Positive Impact

We collaborate with hotel partners to support their ESG goals, sharing best practices, innovating sustainable housekeeping solutions, and contributing positively to the communities we serve.





Ready to review & revamp Housekeeping?

If you're looking for a housekeeping partner that combines people, process, and technology, P&P is ready to support your hotel.



Outsourced
Housekeeping



Operational
Visibility



Consistent
Standards



Discover more at pphotel.co.uk

Housekeeping services for hotels across the UK & NI

